

# JOB DESCRIPTION

**POSITION TITLE:** CXO – Chief Experience Officer  
**REPORTS TO:** Values  
**SUPERVISES:** Choices  
**CLASSIFICATION:** Full Time/ Unpaid/ Complete Benefits

## POSITION SUMMARY

The Chief Experience Officer delivers exemplary, life-changing experiences to family, friends, co-workers, and any other person he or she interacts with on a day-to-day basis. The CXO is a driving factor in determining the merit of someone else's human experience. Without bias or fuss, the CXO will influence the morale, loyalty, engagement, satisfaction, and self-worth of others.

## PRINCIPAL DUTIES

1. Listen more than you talk.
2. Say nice things in a nice way.
3. Show appreciation to others.
4. Be patient with others.
5. Forgive others.
6. Apologize when you make a mistake.
7. Follow through on what you say you are going to do.
8. Sacrifice your time, money, or effort for the sake of someone else.
9. Leave all things better than you found them.
10. Seek the common good over your individual good.

## REQUIREMENTS

No experience necessary.

## CORE COMPETENCIES

- Approachability
- Positivity
- Authenticity
- Vulnerability
- Humility
- Generosity

## PHYSICAL/SENSORY DEMANDS

Must be able to withstand extended periods of peace and joy. Occasional light lifting of arms to give hugs and pats on the back. Exposure to slight cheek pain due to prolonged smiling.